

## AMI Corner for July 2015



Members in our St. Michaels and Ocean Pines Districts learned more about the Co-op's AMI (Advanced Metering Infrastructure) deployment at recently held AMI Open House events in those districts. These members are the first to receive the new AMI meters. These Open House events gave members the opportunity to gather factual information from the Choptank Electric staff about the technology behind advanced meters, our deployment schedule for meters throughout our service territory, energy information, and other Co-op topics.

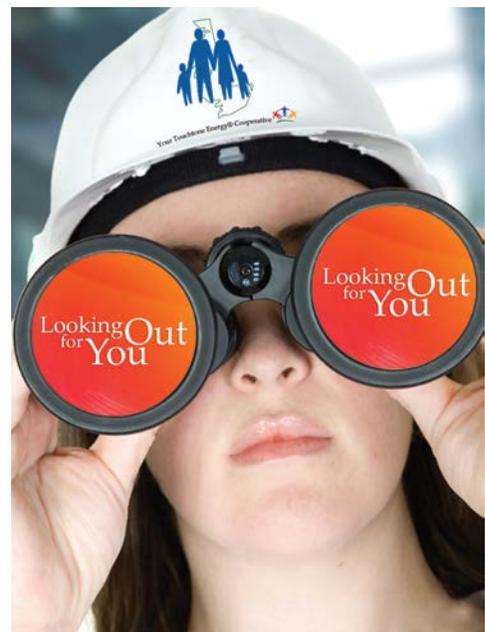
A couple of recurring questions from our members were "will my power be interrupted when the new meter is installed" and "do I need to be present when the meter is installed?" The meter exchange is expected to take just a few moments, with only a brief power interruption. The Scope Services or Choptank Electric Cooperative representative will be knocking on members' doors before the meter exchange takes place. If at home, this will give our members the opportunity to suspend any work they are doing that would require electricity. Members who are not at home when the meter exchange takes place may need to reset digital clocks and other electronic equipment upon their return home.

You do not need to be present for us to install the meter; however, please be sure we have access to the meter. The meter technician will leave behind a door hanger notice indicating that the new meter was installed successfully, or that the meter was not installed and additional action is required by the member in order to install the new meter.

As we proceed throughout our service territory with the AMI meter installation, other Open House events will be scheduled for our members. Dates will be publicized as we get closer to the deployment of meters in those district areas.

Members can expect to receive a "Looking Out For You" announcement card (see picture on the left) in the mail several weeks before the AMI meters are deployed in that particular district. Several days before the actual AMI meter installation is to take place, members will also receive an automated or recorded message phone call. Please be sure that we have your most updated phone number by contacting our Member Service Center, so that you don't miss this important information!

Remember, you'll find all the information concerning our AMI meter deployment, fact sheets, videos, and opt out



## ***Advanced Meter Information***

information on our website at [www.choptankelectric.coop](http://www.choptankelectric.coop) and then click on the Advanced Metering Information button.

We encourage our members to familiarize themselves with this useful and educational information. If you do not have internet access, please contact our Member Service Center at 1.877.892.0001 and we will be happy to mail you the information.

CAPTION: President and CEO Mike Wheatley chats with members about the Co-op's AMI meter deployment at the St Michaels Open House held in late May.