

AMI Corner April 2016

As of the middle of March, we began meter deployment in the Salisbury district of our service territory. Over 64% of our distribution system has advanced metering in place, representing approximately 33,600 members. We are pleased with our progress, and with improved weather conditions, as well as more daylight hours available to our Scope Services contractors, we feel confident in maintaining our current deployment schedule.

As we continue our deployment we want to bring a few items to the attention of our members concerning your electric bill. Your first electric bill after the meter exchange may reflect more days of energy usage than may be typical for your monthly bill. This longer billing period may be as the result of Choptank Electric now reading all the meters on the same day in your particular billing cycle. The end result for our members is a higher bill because of these additional days. When the meter is first changed, a final reading is recorded from the original meter before it is removed. This meter reading is reflected on your bill. The next meter reading reflected on this same bill will be from your new AMI meter, which we will capture automatically.

As always, we want to assure our members that Choptank Electric staff is here to help our members understand their energy usage, how to read their monthly statement, answer questions concerning SmartHub, AMI, and any other questions or concerns. Please help us, help you stay informed by updating your contact information such as current phone number and email address. If we can be of assistance please call our Member Service Center, 8AM – 4:30PM, Monday through Friday at 1.877.892.0001.

Information concerning our AMI meter deployment, fact sheets, videos, and opt out materials may be found on our website at www.choptankelectric.coop, by clicking on the Advanced Meter Information button. If you do not have internet access, please contact our Member Service Center and this information will be mailed to you.