

AMI Corner January 2016

Happy 2016 everyone! With the New Year upon us, we continue to make our distribution system stronger with our Advanced Metering Infrastructure (AMI) meter deployment.

A rainier than normal period for several weeks in November somewhat slowed our installation schedule. However, Scope Services, our authorized contractor for the AMI meter deployment, worked hard to complete the meter installation in the Chestertown area, and by mid-December, 2015 had moved into the Denton District area. As of December 14, approximately 21,687 meters were installed system wide, representing approximately 41% of our distribution system.

Members who have the advanced meter will soon have the ability to view their hourly and daily energy usage through their SmartHub account. SmartHub is the convenient, secure, and paperless way to manage payments, notify member services of account and service issues, and report outages all at the touch of a button. SmartHub is available on Android and iOS smartphones and tablets, as well as on the web. Be sure and sign up today at www.choptankelectric.coop! We will let our members know as soon as this additional feature is available.

Please help us keep you informed and updated with our meter installation by updating your contact information with us. A current phone number and email address will help ensure you are receiving the notifications we are sending to our members! Please call our Member Service Center at 1.877.892.0001, Monday through Friday, 8AM – 4:30PM to update your contact information.

A green rounded rectangular button with the text "Advanced Meter Information" in white, italicized font.

*Advanced Meter
Information*

Information concerning our AMI meter deployment, fact sheets, videos, and opt out materials may be found on our website at www.choptankelectric.coop, by clicking on the Advanced Meter Information button. If you do not have internet access, please contact our Member Service Center and this information will be mailed to you.