

AMI Corner June 2016

Have you signed up for SmartHub yet? Don't be the last one to take advantage of this super easy, safe, and convenient electronic one-stop for all your account management needs! SmartHub is the paperless way to manage your payments, notify member services of account and service issues, and report an outage. SmartHub is available on Android and iOS smartphones and tablets, as well as on the web. Be sure and sign up today at www.choptankelectric.coop.

And more good news for SmartHub users: once the advanced meters have been fully deployed throughout our service territory, members will be able to view their hourly and daily energy usage through their SmartHub account. We will let our members know as soon as this additional feature is available.

As of early May, AMI meters had been installed for approximately 75% of our distribution system, representing over 40,589 meters deployed! Scope Services and Choptank Electric meter installers worked persistently through the rainy months of April and early May to finish up the Salisbury District, and moved into the Pocomoke District around mid-May. Approximately six to eight weeks is anticipated in the Pocomoke District area before the meter installers move into the Berlin District. As weather conditions play a large role for staying on schedule, let's hope for a break in the rainy season!

We can't emphasize enough, and often, for our members to please keep their contact information current with us! We do not share any personal information with anyone else! Rest assured your personal information is safe and secure with us! Please help us keep you informed with our meter installation progress, as well as other important Co-op news, such as outage updates, by providing us your contact information. A current phone number and email address will help ensure you are receiving these notifications. Please call our Member Service Center at 1.877.892.0001, Monday through Friday, 8AM – 4:30PM to update your contact information.

Information concerning our AMI meter deployment, fact sheets, videos, and opt out materials may be found on our website at www.choptankelectric.coop, by clicking on the Advanced Meter Information button. If you do not have internet access, please contact our Member Service Center, and this information will be mailed to you.