

AMI Corner May 2016

Our AMI deployment schedule is on target, and we expect to move into the Cambridge district by the end of next month. Our next and final AMI Open House event is scheduled for Wednesday, June 15, 2016 at the Linkwood-Salem Fire Company, located at 3905 Ocean Gateway, Linkwood, MD from 3:00AM – 6:00PM. We look forward to seeing our members and providing them with factual information about AMI meters.

Additional information concerning the AMI meter deployment, fact sheets, videos, and opt out materials may be found on our website at www.choptankelectric.coop, by clicking on the Advanced Meter Information green button. If you do not have internet access, please contact our Member Service Center at 1.877.892.0001, Monday through Friday, 8:00AM – 4:30PM.

We are most pleased with our meter installation progress! As of mid-April, we have changed out over 37,807 meters, representing 72% of our distribution system! As the Salisbury district meter installation wraps up, we will move into the Pocomoke & Berlin districts, and then on to the Cambridge district, as indicated earlier.

We continue to encourage our members to enroll in SmartHub, our electronic payment system that lets you manage your Choptank Electric account, pay your bill, and even report an outage from your computer, smartphone or tablet! You can enroll today by downloading the app to your phone or tablet, or go to our website at www.choptankelectric.coop and click on the SmartHub button the lower left side of the home page.

Do we have your most current phone number and email address? Please help us keep you informed by updating your contact information with us! This will ensure you are receiving phone calls or email notifications from the Co-op. The friendly folks in our Member Service Center will be happy to assist you when you call in.

As we make our way through our service territory with our meter deployment, members who receive their first bill after the new meter has been installed may have questions concerning a higher than normal monthly bill. Please read the article “Higher Bills? Here Are the Facts” in this month’s *Live Wire* for specific details regarding these higher than normal bills. As always, if you have any questions or concerns, please call our Member Service Center for assistance.