

AMI Corner November 2015

Our AMI Open House events are continuing in the service territory where the meters will be deployed. An AMI Open House was held on Thursday, October 29, 2015 for those members in the Denton District, where the next AMI meter installation is slated to begin approximately the week of November 23, 2015. As always, all members are welcome to attend any of the AMI Open House events!

Once the Denton District installation is complete we are scheduled to move into the Salisbury District, sometime in mid-February 2016. The AMI Open House for the Salisbury District members will be scheduled in late January or early February, with an exact date and location to be announced.

At this time we anticipate our deployment schedule to remain on target; however, as we move into service territory that is more rural compared to the St. Michaels or Ocean Pines districts, experience shorter days of daylight and unpredictable winter weather situations, we may need to adjust the installation schedule. Rest assured we will continue to communicate these changes as they occur with our members.

Members who have the new meters are starting to receive their first bills from this meter exchange. As we make our way through our service territory, our members may have some questions concerning a higher than normal monthly bill. Please read the article in this month's Live Wire entitled "Higher Bills? Here Are the Facts" for specific details regarding these higher than normal bills.

Information regarding our AMI meter deployment is communicated to our members through several different medium: automated phone calls, special email alerts, and announcement cards mailed to our members' billing address. Please help us stay in touch with you by verifying and updating your phone number and email address. You may update this information with your co-op by calling the Member Service Center at 1.877.892.0001.

Our members' one-stop for all information concerning our AMI meter deployment, fact sheets, videos, and opt out materials may be found on our website at

www.choptankelectric.coop, by clicking on the Advanced

Meter Information button. We encourage our members to familiarize themselves with this useful, factual, and educational information. If you do not have internet access, please contact our Member Service Center and this information will be mailed to you.

A green rounded rectangular button with the text "Advanced Meter Information" in white, italicized font.

*Advanced Meter
Information*